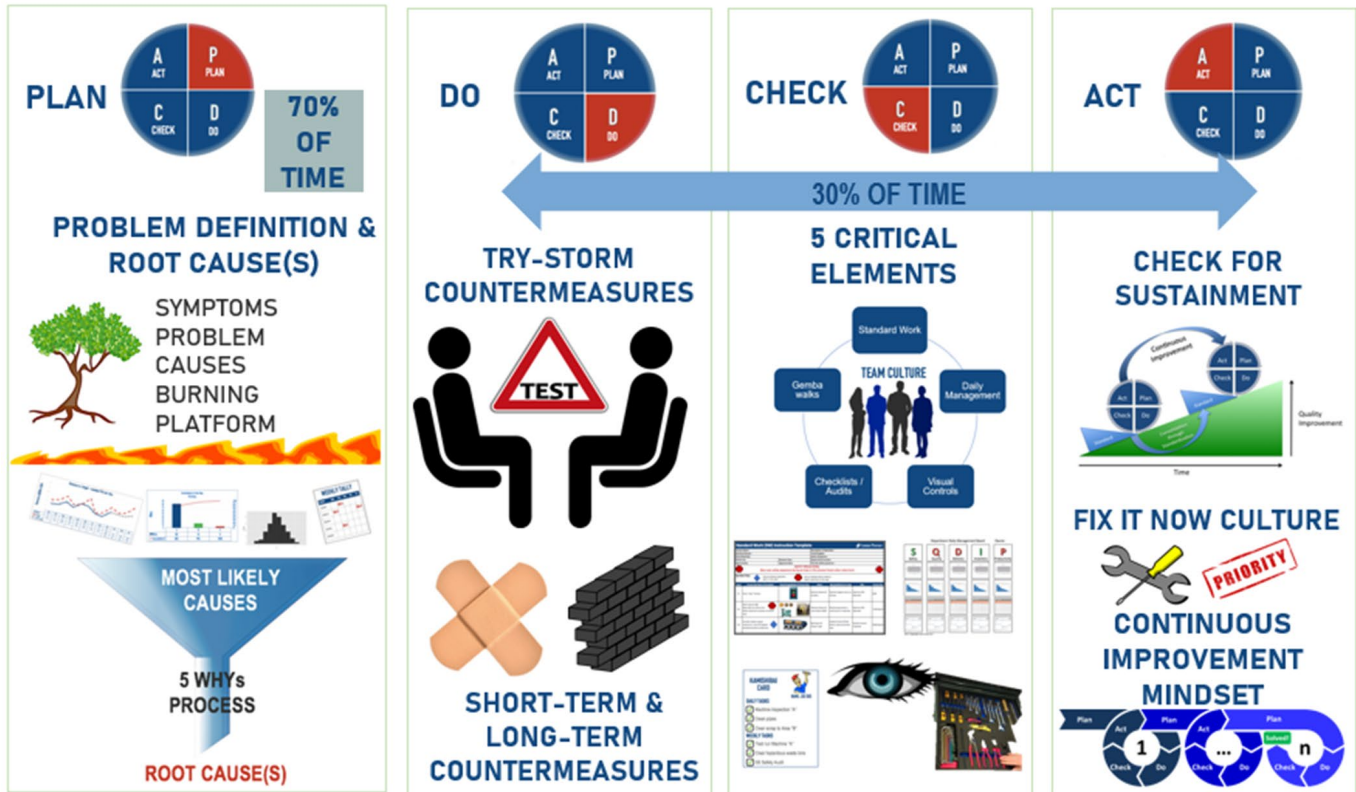# PROBLEM SOLVING WORKSHOP

| Identify where you need or want to improve | Clearly understand your Current State Gap vs. your Goal | Use logic and data to identify Root Cause & Countermeasures | Improve performance & sustain the culture |

PLAN — 70% OF TIME
PROBLEM DEFINITION & ROOT CAUSE(S)
SYMPTOMS
PROBLEM
CAUSES
BURNING
PLATFORM
MOST LIKELY CAUSES
5 WHYs PROCESS
ROOT CAUSE(S)

DO
30% OF TIME
TRY-STORM COUNTERMEASURES
TEST
SHORT-TERM & LONG-TERM COUNTERMEASURES

CHECK
5 CRITICAL ELEMENTS
Standard Work
TEAM CULTURE
Gemba walks
Daily Management
Checklists / Audits
Visual Controls

ACT
CHECK FOR SUSTAINMENT
FIX IT NOW CULTURE
PRIORITY
CONTINUOUS IMPROVEMENT MINDSET

AGENDA (5 DAYS ON-SITE OR VIRTUAL OPTIONS AVAILABLE)

5-DAY AGENDA	DESCRIPTION
DAY 1	Introduction to Problem-Solving PLAN: Define the Problem Apply to Live Problem & Case Study
DAY 2	PLAN: Define the Problem (continuation) DO: Improve the Process CHECK: Standardize the Process ACT: Sustain the Results Complete a Case Study & A3 form
DAY 3-5	Hands-On Application at Gemba with live, business problems utilizing the PDCA methodology

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COMMON PROBLEM-SOLVING CHALLENGES

WHEN DO I APPLY PROBLEM-SOLVING?

Problem-Solving is necessary to identify bumps in the road where you have missed your target & it is not clearly understood why.

This methodology should be built into your Daily Management (Operating your Day-to-Day Business) and to your highest level Strategic Objectives (Long Term Strategy differentiating yourself from your Competition).

How do I get started?

Schedule a Problem Solving Workshop

Take the first step toward workspace transformation. Contact us today to schedule a consultation and discover how Problem Solving can elevate your organization's operations.

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